

Merchandise Not Received / Services Not Rendered Dispute Form

- Cannot be filed within 15 days of non-receipt of the product/service
- Cannot be filed within 15 days of acknowledgment of credit issuance

Name: _____

Date: _____

Card : _____ - _____ **XX-XXXX** - _____

Date of Merchant Contact attempt (VISA Required): _____

Result: _____

Merchant Name: _____

Transaction Amount: _____

Description of product/service: _____

Date of expected receipt: _____

Cardholder Signature: _____

***The above information must be provided with the first presentment of a dispute or dispute rights could be lost.**